

# COMERCIALIZADOR DE ÚLTIMO RECURSO

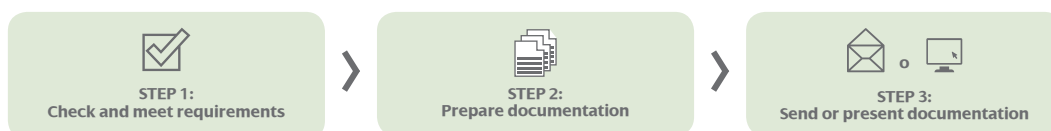
Grupo IBERDROLA

## Renew your Electricity Social Benefit the easy way

The Electricity Social Benefit is valid for 2 years, except for large families, in which case it remains valid while the family is thus classified.

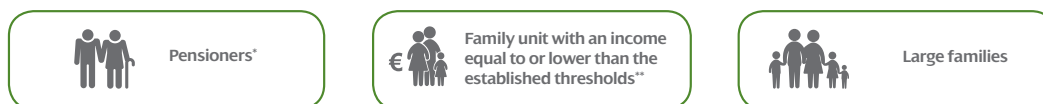
Renewal must be made at least 15 business days prior to the expiry date of the Electricity Social Benefit. You can consult the expiry date on all your bills.

The renewal process requires the same documents and steps Electricity Social Benefit application process. The following is a summary of the information required to carry out this renewal.



### To renew your Social Benefit, verify that you still meet the requirements:

1. The supply address for which the Electricity Social Benefit needs to be renewed continues to be that of your main residence.
2. You continue to meet the personal, family and income requirements for vulnerable consumers:



### Income levels (according to IPREM) to have access to each type of discount:

The IPREM is the Public Indicator of Multiple Income that is updated yearly. It currently amounts to € 7,520 per year.

Consumer Category	Discount	Pensioners (Minimum pension)	Family unit that meets the income limit						Large Families
			Without minors		1 minor		2 minors		
Vulnerable	25%	NO ADDITIONAL REQUIREMENT	11.279 € (1,5xIPREM)	15.039 € (2xIPREM)	15.039 € (2xIPREM)	18.799 € (2,5xIPREM)	18.799 € (2,5xIPREM)	22.559 € (3xIPREM)	NO ADDITIONAL REQUIREMENT
Severely Vulnerable	40%	7.520 € (1xIPREM)	5.640 € (0,75xIPREM)	7.520 € (1xIPREM)	7.520 € (1xIPREM)	9.340 € (1,25xIPREM)	9.340 € (1,25xIPREM)	11.279 € (1,5xIPREM)	15.039 € (2xIPREM)

If the beneficiary has a family member in any of the following circumstances, a higher income threshold will apply, according to the green shaded cell in the table above:

- Recognised disability  $\geq$  33%.
- Degree of dependency, Grade II or III.
- Gender violence victim.
- Single-parent family.
- Terrorist victim.

\* All family members who get the minimum pension in force from Social Security due to retirement or a permanent disability.

\*\* A family unit that includes spouses not legally separated or either the father or mother, and in both cases young children who are not yet independent and older children who are legally disabled, as long as they appear in the family record book and in the Residence Registration Certificate.



## What documents do you need to apply?

Documents	Where to get them?	Pensioners (Minimum pension)	Family unit that meets the income limit	Large Families
<b>1. Social Benefit application form</b> signed by all family members over 14 years old	<a href="http://www.curenergia.es/bono-social">www.curenergia.es/bono-social</a> 900 200 708 Customer Service Points	✓	✓	✓
<b>2. Photocopy of Spanish National or Foreign ID number ("DNI" or "NIE")</b> of all family members including those under 14 who possess one		✓	✓	✓
<b>3. Photocopy of family record book</b> or holder's individual certificate and of each of the family members or any other document issued by the competent authority that confirm irrefutably the applicant's marital status ("Certificate of Existence and Status, for example)	Civil Registry	✓	✓	✓
<b>4. The holders and all family members' current legal and valid Residence Registration certificate</b>	City Councils	✓	✓	✓
<b>5. Photocopy of valid large family certificate</b>	Autonomous Communities' Social Services' Family department			✓
<b>6. A certificate confirming "special circumstances".</b> This must not indicate the specific circumstance or which family member is in that circumstance	City councils' or Autonomous Communities' Social Affairs department		Only required for special circumstances (except single-parent families) ✓	

In Navarre you are required to present an income tax statement or tax certificate of all family members together with the application form. Large families must only present these documents in the event of applications to reach the 40% discount.



When you have everything ready, you can send or present your documentation at:

- [www.curenergia.es/bono-social](http://www.curenergia.es/bono-social)
- App Curenergía
- [bonosocial@curenergia.es](mailto:bonosocial@curenergia.es)
- Customer Service Points
- CURENERGÍA COMERCIALIZADOR DE ÚLTIMO RECURSO S.A.U.  
Apartado de Correos 61.017 - 28080 Madrid

### Updating of the application date of the Electricity Social Benefit for large families.

Beneficiaries of the Electricity Social Benefit for being a large family whose certificate is about to expire, who do not wish to verify the income requirement to reach the 40% discount, and who have not had any changes in their family unit since they were granted the social benefit, may opt for an update of the date of application of the Electricity Social Benefit.

In this case, once they have renewed their large family certificate, it will only be necessary to provide the following documentation:

- Specific form updating the date of application of the Electricity Social Benefit, which can be requested at Customer Service Points or by calling (900 200 708).
- Photocopy of the renewed large family certificate.

This documentation can be presented at Customer Service Points or sent by email or by post.